



Conflict Prevention and Resolution through IEP Meeting Facilitation

Presenters: Robin O'Shea, Ph.D. & Cassie Velasquez, M. Ed., M.D.R

LEARNER OBJECTIVES

Participants will be able to:

- Demonstrate facilitation skills needed to guide IEP teams to agree on appropriate, compliant, and effective IEPs using culturally responsive and ethical practices.
- Describe and demonstrate effective communication skills to build mutual understanding based on respect for all team members.
- Create agreements based on equitable participation from all members, where all perspectives are valued and heard.
- Explain and implement at least three strategies needed to generate informed discussions based on cultural awareness and communicative differences.
- Create a plan to prevent, reduce, and resolve conflict by following ethical decision-making methods and models.

PROFESSIONAL DEVELOPMENT OFFERED

1. CERTIFICATE OF ATTENDANCE - This course is offered for 12.0 clock hours. Full attendance and a passing score of 80% on the test is required.

2. ASHA- This course is offered for 1.2 ASHA CEUs. Full attendance a passing score of 80% on the course exam and a completed evaluation are required for satisfactory completion of ASHA CEUs. Provider approval and use of the Brand Block does not imply endorsement of course content, specific products, or clinical procedures.

3. NASP - AEP Connections is approved by the National Association of School Psychologists to offer continuing education for school psychologists. AEP Connections maintains responsibility for the program. NASP Approved Provider #1165. Full attendance is required and a passing score of 80% is required on the post test. This course is offered for 12 credits/hours.

4. NBCC - AEP Connections, LLC has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 7173. Programs that do not qualify for NBCC credit are clearly identified. AEP Connections is solely responsible for all aspects of the programs.

Available NBCC Clock Hours: 12

5. ASWB - AEP Connections, LLC, #1332, is approved as an ACE provider to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Regulatory boards are the final authority on courses accepted for continuing education credit. ACE provider approval period: 1/27/2022- 1/27/2025. Social workers completing this course receive 12 continuing education credits. Full attendance, a course evaluation and an additional post test is required for satisfactory completion.



AEP Connections, LLC

Intermediate Level
1.2 ASHA CEUs

